

**HELPFUL HINTS FROM THE UNIVERSITY REGISTRAR FOR AUTUMN QUARTER 2000**

**IMPORTANT NOTICES:**

1. **Financial Aid Recipients.** Due to federal changes, drops and/or withdrawal may impact your aid. Check with Financial Aid before dropping any classes!
2. **Everyone.** Coming in October, a new Registrar web application that allows you to validate that you have been granted course permission prior to your WI01 window opening.

**GREAT WEB SITES**

**Student Information**  
<http://www.ohio-state.edu/student/>  
**Registrar's On-line Services**  
<http://www.ureg.ohio-state.edu/ourweb/online.html>  
**Financial Aid (Your Financial Aid Status)**  
<http://www.ohio-state.edu/student/finance.html>  
**Fees, Deposits & Disbursements**  
<http://www.treasurer.ohio-state.edu>

**USEFUL E-MAIL ADDRESSES**

registrar@osu.edu  
 finaid@fa.adm.ohio-state.edu  
 bursar@osu.edu  
 housing@osu.edu

**IMPORTANT TELEPHONE NUMBERS**

Area Code 614 unless otherwise noted	
Address/Phone # Changes	292-7598
Admissions (Undergraduate)	292-3980
Admissions (Grd/Int'l & Prof)	292-9444
BRUTUS	292-9999
BRUTUS Wait-List	292-9696
BRUTUS Grades	292-2299
Fee Balances	292-EASE
Fee Balances (Toll Free)	1-800-678-6270
Fees & Deposits	292-FEES
Fees & Deposits (Toll Free)	1-800-635-8944
Financial Aid	292-0300
Financial Aid (Toll Free)	1-800-678-6440

**IMPORTANT REMINDERS**

The Fee Payment Deadline for AU00 quarter is Monday, September 11<sup>th</sup> except for LAW & MED or unless otherwise noted on your Statement of Account. For LAW & MED, the deadline is August 21<sup>st</sup>.

**FEE PAYMENT AND DEADLINES**

- **IF AMOUNT DUE IS ZERO** because your fees are paid by a third party, financial aid or fee authorization, no action is necessary.
- **IF WE OWE YOU MONEY** refer to section "Financial Aid Recipients" for disbursement information.
- **IF YOU ARE NOT ATTENDING** Contact your college office as soon as possible but no later than September 22<sup>nd</sup>.
- **IF YOU OWE MONEY:**

**PAYMENTS MUST BE POSTMARKED, OR MADE IN PERSON BY SEPTEMBER 11<sup>TH</sup> FOR AU00 QTR, UNLESS OTHERWISE INDICATED.**

**BY MAIL:** Return a check or money order payable to The Ohio State University with the bottom portion of your Statement of Account. Write the student's name and social security number on the check. Do not use campus or metered mail. Late penalties are assessed according to USPS postmarks. Any undated payments received after your deadline WILL be assessed a late penalty.

Use the enclosed return envelope or mail to:  
**Office of Fees, Deposits & Disbursements**  
 The Ohio State University  
 Department 0997  
 Columbus, Ohio 43271-0997

**IN PERSON:** Make payment in person to:  
**Office of Fees, Deposits & Disbursements**  
 220 Lincoln Tower, 1800 Cannon Drive  
 Sept. 18, 19 & 20 8:00 a.m. – 6:00 p.m.  
 Mon. – Fri. 8:00 a.m. – 5:00 p.m.  
 Saturday 10:00 a.m. – 2:00 p.m.

**TUITION OPTION PAYMENT PLAN (TOPP)**

TOPP is a payment plan that allows you or your family to pay tuition and other University expenses in three monthly installments per quarter without interest charges. An enrollment fee of \$35.00 will enroll you in the program for the entire academic year (Autumn through Summer). Note: You must reapply each year.

You may enroll in TOPP now by checking the box on your Statement of Account and sending in payment for the amount indicated. **BE SURE TO ENROLL IN TOPP BY THE UNIVERSITY DEADLINE TO AVOID LATE PENALTY FEES. SUBMIT FUTURE TOPP PAYMENTS BY THE APPROPRIATE TOPP DEADLINES TO AVOID ADDITIONAL FEES.**

For more TOPP information send your inquiries to [bursar@osu.edu](mailto:bursar@osu.edu) or call 292-3337 or 1-800-635-8944.

**STUDENT HEALTH INSURANCE PLAN (SHIP)**

The deadline to enroll in and pay for, withdraw from, or change coverage options to the new "9" options for the Student Health Insurance Program is:

Autumn Quarter: October 4  
 Autumn Law: September 5  
 Winter Quarter: January 16  
 Winter Law: January 22

No payments or refund requests will be accepted after these deadlines. Use BRUTUS (web or telephone), 292-EASE, [bursar@osu.edu](mailto:bursar@osu.edu), 292-FEES, or Fees & Deposits, 220 Lincoln Tower to make changes to insurance coverage status.

**WilceCare Supplement** application deadlines coincide with the above. It is available only to students who have other major medical health insurance and it only covers services at Wilce Student Health Center. For more info about any of the above, go to [www.shc.ohio-state.edu](http://www.shc.ohio-state.edu) or call 292-0113.

**TO ADJUST/ADD/DROP ANY FEES**

**INSURANCE AND OTHER OPTIONAL FEES:** To drop or add fees for insurance, scholarship or student government contributions for AU00, contact BRUTUS (web or telephone), send your request via e-mail to [bursar@osu.edu](mailto:bursar@osu.edu), or call 292-EASE/1-800-678-6270 through October 4<sup>th</sup>.

**REQUIRED FEES:** Your fees are assessed based on the actual hours scheduled.

**LATE PENALTIES**

**DO NOT USE CAMPUS OR METERED MAIL:**

**LATE PENALTIES:** Late penalties begin to accrue the day after your fees are due (NOT including Saturdays, Sundays, or Holidays) as follows:

First Day Late: \$30.00 Penalty  
 Each Additional Day Late: Add \$3.00/day

**After October 4<sup>th</sup>, 2000 for Autumn quarter, the University reserves the right to refuse payment and cancel your registration. IF APPROVED TO PAY AFTER THIS DATE, YOU WILL BE CHARGED A \$125.00 LATE PENALTY.**

Residence and Dining Halls assesses late penalties in addition to these tuition penalties.

**TO INSURE YOUR PAID STATUS**

**DO NOT WRITE "BAD" CHECKS AS PAYMENT:**

If your payment is not honored upon presentation to the bank, your receipt is null and void and your registration may be canceled. If you are permitted to re-register and/or pay, a \$25.00 penalty will be assessed PLUS any late penalties in effect at the time of repayment.

**CLEAR ALL HOLDS PRIOR TO PAYMENT/CONFIRMATION:** If there is a hold on your record, you can only DROP classes. A hold may also prevent you from completing your current enrollment. Contact the office that placed the hold if you have any questions about clearing the hold.

**ADDITIONAL FEES**

**RESIDENCE AND DINING HALLS FEES:**

1. Charges appear for contracted services. Do NOT adjust these fees.
2. Residents will receive information about arrival and check-in procedures in a separate mailing. Residence and Dining Halls fees must be paid before check-in is permitted.
3. If you do not intend to enroll on the Columbus campus for Autumn Quarter 2000, you must also notify Residence and Dining Halls, in writing, or your contract will remain in effect. You may use the orange Non-Enrollment Notice card, which is available at residence hall desks, or was enclosed with your housing materials. Failure to pay fees is NOT notification that you will not be living in the residence halls.
4. Direct any questions or requests to change your contract to the Housing Assignments Office, 350 Morrill Tower, 292-8266.

**NONRESIDENT FEES:**

1. **SELECTIVE SERVICE** - If you are a male between the ages of 18-26, you must report your selective service number to the Office of the University Registrar, 320 Lincoln Tower, 1800 Cannon Drive, 292-8500, or non-resident fees will be assessed, in compliance with state law. If needed, you may obtain your selective service number at <http://www.sss.gov> or by calling (847) 688-6888.
2. **IF YOU HAVE ANY QUESTIONS** regarding the non-resident fee or if you need information regarding your eligibility to be classified as an Ohio resident for tuition surcharge purposes, immediately contact the Office of the University Registrar 292-8500, 320 Lincoln Tower, 1800 Cannon Drive, Columbus, OH 43210.

**FINANCIAL AID RECIPIENTS**

Your enclosed Statement of Account shows aid from University, state, federal and private financial aid

programs. The date listed next to each financial aid credit indicates the date that funds from that program will actually be available. Some or all of these dates may be later than the Due Date on your Statement of Account. The amount indicated in the "Pay This Amount" box takes into consideration financial aid, including those with dates later than the Due Date. If you accepted aid after the printing of your Statement of Account, note it and deduct it from your Balance Due.

### YOU MUST PAY THE AMOUNT INDICATED IN THE BOX BY THE "DUE DATE" NOTED

If you have a zero or credit balance in the "Pay This Amount" box, your registration is automatically confirmed (you are considered enrolled for Autumn 2000). If you are not planning to attend AU00, please call your college office.

Balances that exceed charges (cash due you) will be available for disbursement after the latest financial aid credit date. If you do not remain eligible for the financial aid programs at the time of the actual credit dates appearing on your statement, those funds cannot be disbursed to you, and you may owe an additional charge. If you have questions about the availability of those funds and how they will be disbursed, call 292-EASE or 1-800-678-6270 after the financial aid credit date(s) listed.

Direct Deposits of credit balances for Autumn Quarter 2000 are scheduled daily, effective September 10<sup>th</sup>. Checks may be picked up in 220 Lincoln Tower beginning September 30<sup>th</sup>. Checks will be mailed to the local address each Friday beginning October 6<sup>th</sup>. To download a Direct Deposit application, go to [www.treasurer.ohio-state.edu](http://www.treasurer.ohio-state.edu). For more information visit the web site or send e-mail to [bursar@osu.edu](mailto:bursar@osu.edu).

## FINANCIAL AID QUESTIONS & ANSWERS

History has shown that during this time of year the Office of Student Financial Aid deals with a high volume of students, and it is often difficult for students to reach us. Because of this problem, we encourage you to follow the guidelines that appear below.

Below is a list of questions that you might experience with your financial aid. **Don't panic!** The problems that appear below are resolvable, and instructions are provided about what you should do.

### Q. What if my aid does not appear on my financial statement of account?

A. Call 292-EASE or 1-800-678-6270 weekly to determine whether your aid has been posted. Make sure to follow the instructions in your Award Notification Guide booklet that was enclosed with your original Award Letter. If your aid still does not post to your student account, call the Office of Student Financial Aid at 292-0300 or call your regional campus or ATI representative.

### Q. What if my Federal Direct Loan (Stafford or unsubsidized Stafford) does not appear on my Statement of Account?

A. A Promissory Note will be sent with your award letter, or shortly thereafter. Complete, sign, and return the Promissory Notes. Then call 292-EASE or 1-800-678-6270 frequently to determine if the loan has been posted. If your aid has not been posted within two weeks of when you returned the Promissory Note, call the Office of Student Financial Aid at 292-0300 or call your regional campus or ATI representative.

### Q. What if my Federal Direct PLUS loan does not appear on my Statement of Account?

A. For the PLUS Loan, you need to submit your PLUS Loan Addendum and your Promissory Note. Then call 292-EASE or 1-800-678-6270 frequently to determine if your loan has been posted. If your aid has not been posted within 2-3 weeks of when you returned these materials, call the Office of Student Financial Aid at 292-0300 or call your regional campus or ATI representative.

### Q. What if my work-study award does not appear on my Statement of Account?

A. Work-study awards never appear on your Statement of Account because Federal Work-Study funds cannot be used toward your tuition and fees.

## IF YOU ANTICIPATE ANY FINANCIAL DIFFICULTY IN PAYING

Contact a Student Financial Aid counselor in 517 Lincoln Tower at 292-0300. If you attend a regional campus or ATI, contact the financial aid office of the respective campus.

## SCHEDULE ADJUSTMENTS

If you are closed out of any class, the following options are available: (1) Place your name on the electronic wait-list for the course; (2) Choose another class and make schedule adjustments through BRUTUS (**web or phone**); (3) Consult with your advisor about other course options or for alternate means to enter a closed course. As a final option, seek permission directly from the instructor or department office.

## TO MAKE SCHEDULE ADJUSTMENTS

### IF YOU ARE PERMITTED TO USE BRUTUS:

- BRUTUS is open NOW through September 22<sup>nd</sup> to add and through October 7<sup>th</sup> to drop a class during the following hours: Monday through Saturday 7:00 a.m. to 10:00 p.m. and Sundays 11:00 a.m. to 10:00 p.m. Evening hours are usually less busy. Refer to the Master Schedule of Classes for detailed instructions or visit the web.
- Prepare before you use BRUTUS. Choose an alternative when adding classes in case your first

choice is not available. You also have the option of going on an electronic wait-list for a closed course. See the panel regarding "Wait-Listing" in this brochure. You may also wish to investigate class availability on regional campuses to fulfill your course requirements. Information on the web is available at <http://www.ureg.ohio-state.edu>.

- Use the web or dial **292-9999** from a touch-tone phone and you will be directed through the schedule adjustment process.

### IF YOU ARE NOT PERMITTED TO USE BRUTUS:

Contact your college office and/or your academic advisor. You may be required to see an advisor before scheduling, or you may have a hold, or course permission may be required.

### FEE INCREASES DUE TO SCHEDULE ADJUSTMENTS:

- Schedule adjustments may result in a fee reassessment. BRUTUS will inform you of the amount due and the due date.
- Please note the **DUE DATE** – You are responsible for paying fees on time!

## ATTENDANCE IN CLASSES

### FIRST DAY OF CLASSES:

- Autumn Quarter classes begin September 20<sup>th</sup> 2000. If you will be delayed in attending your classes, notify the departments that teach your classes, as well as your advisor, before the quarter begins.
- You should review a copy of the Master Schedule of Classes Supplement, available in many buildings on campus, for updated information on room or time changes.

### CHANGE YOUR MIND ABOUT ATTENDING AUTUMN QUARTER 2000?

Please call your college office to inform them that you are not going to attend. This will free up your spaces in classes for other students. If you have already paid fees, do not stop payment on your check as a way to initiate your withdrawal.

## WAIT-LISTING

See the Master Schedule of Classes Bulletin for additional wait-list information. Here are some important reminders about the system:

Students are processed from a wait-list on a "first-on, first-off" basis, whenever there is a course drop, a course limit increase, or new sections are added. Any open seat must fit into your existing schedule to get processed. If you need to block certain times during the day (e.g. when you work) from being

available for a wait-listed course, use "Free Time." See your Master Schedule for details.

Students should find out whether or not they have been scheduled from the wait-list or their current position on a wait-list by checking the web or calling 292-9696. Have your Social Security Number and Personal Access Code available when you use BRUTUS.

**NOTE...Check the web or call 292-9696 every few days before classes begin to check your wait-list status, and every day once classes begin. You may want to attend the course the first several days of the quarter in case you get scheduled off the wait-list.**

Your registration into any section of a wait-listed course automatically removes your wait-list entry. The system is course-based, not section-based. If you decide not to take a course for which you are wait-listed, check the web or call 292-9696 and drop your wait-list request.

## SPECIAL NOTE 1 of 2

### GRADES HAVE GONE "STEALTH." LOCK IN ON YOUR GRADES! ACTIVATE YOUR E-MAIL ACCOUNT NOW!

In an effort to focus resources where they can be most effectively utilized for your betterment, grades will no longer be mailed via the US mail at the end of each quarter (starting this past Autumn). Grades will be e-mailed to students each quarter after processing. They are also readily available via BRUTUS (both on the Web and the Telephone). Mailing and processing savings are being used to resource expanding Web applications (e.g. Web Master Schedule search functions, transfer credit equivalencies, faster advising reports and degree audits). If you need a copy of your grades, print your grade record off the Web. For an official copy of your AU00 grades, you may mail us a request for a free verification to: Office of the University Registrar, Verification Services, Room 410, 1800 Cannon Drive, Columbus, Ohio 43210 or you may come by 320 Lincoln Tower on/or after December 20<sup>th</sup>. If you come by the office and want a copy immediately, there is a \$10 rush fee for same day service.

## SPECIAL NOTE 2 of 2

For your benefit, please maintain a local and home address on the OSU student database at all times. To help us help you, please let the Registrar know your current local and home addresses right now and then please keep them current. Update your addresses via the web at <http://www.ureg.ohio->

[state.edu/ourweb/online.html](http://state.edu/ourweb/online.html), by e-mail  
([Receipt320@osu.edu](mailto:Receipt320@osu.edu)), by calling the Brutus  
Address Line @ 292-7598 or the Registrar's Office @  
292-8500., or by stopping by the Registrar's customer  
service counter in Lincoln Tower.  
If you wish to specify a billing address, contact  
[bursar@osu.edu](mailto:bursar@osu.edu), 292-FEES, or  
1-800-635-8944.