

HELPFUL HINTS FROM THE UNIVERSITY REGISTRAR FOR SPRING QUARTER 2001

IMPORTANT NOTICES:

1. **Financial Aid Recipients.** Due to federal changes, drops and/or withdrawal may impact your aid. Check with Financial Aid before dropping any classes!
2. **Just a reminder.** Bills and schedules are now being sent separately. See Note 3.
3. **Activate your OSU internet account**

GREAT WEB SITES

Student Information
<http://www.ohio-state.edu/student>
Registrar's On-line Services
<http://www.ureg.ohio-state.edu/ourweb/online.html>
Financial Aid (Your Financial Aid Status)
<http://sfa.osu.edu/status>
Fees, Deposits & Disbursements
<http://www.treasurer.ohio-state.edu>

USEFUL E-MAIL ADDRESSES

registrar@osu.edu
finaid@fa.adm.ohio-state.edu
bursar@osu.edu
housing@osu.edu

IMPORTANT TELEPHONE NUMBERS

Area Code 614 unless otherwise noted	
Address/Phone # Changes	292-7598
Admissions (Undergraduate)	292-3980
Admissions (Grd/Int'l & Prof)	292-9444
BRUTUS	292-9999
BRUTUS Wait-List	292-9696
BRUTUS Grades	292-2299
Fee Balances	292-EASE
Fee Balances (Toll Free)	1-800-678-6270
Fees & Deposits	292-FEES
Fees & Deposits (Toll Free)	1-800-635-8944
Financial Aid	292-0300
Financial Aid (Toll Free)	1-800-678-6440

IMPORTANT REMINDERS

The Fee Payment Deadline for SP01 quarter is Wednesday, March 21st unless otherwise noted on your Statement of Account.

FEE PAYMENT AND DEADLINES

- **IF AMOUNT DUE IS ZERO** because your fees are paid by a third party, financial aid or fee authorization, no action is necessary.

- **IF WE OWE YOU MONEY**, refer to section "Financial Aid Recipients" for disbursement information.
- **IF YOU ARE NOT ATTENDING**, contact your college office as soon as possible but no later than March 30th.
- **IF YOU OWE MONEY:**

PAYMENTS MUST BE POSTMARKED, OR MADE IN PERSON BY MARCH 21ST FOR SP01 QTR, UNLESS OTHERWISE INDICATED.

BY MAIL: Return a check or money order payable to The Ohio State University with the bottom portion of your Statement of Account. Write the student's name and social security number on the check. Do not use campus or metered mail. Late penalties are assessed according to USPS postmarks. Any undated payments received after your deadline WILL be assessed a late penalty.

Use the enclosed return envelope or mail to:
Office of Fees, Deposits & Disbursements
 The Ohio State University
 Department 0997
 Columbus, Ohio 43271-0997

IN PERSON: Make payment in person to:
Office of Fees, Deposits & Disbursements
 220 Lincoln Tower, 1800 Cannon Drive
 March 26, 27 & 28 8:00 a.m. – 6:00 p.m.
 Mon. – Fri. 8:00 a.m. – 5:00 p.m.
 Saturday 10:00 a.m. – 2:00 p.m.

TUITION OPTION PAYMENT PLAN (TOPP)

TOPP is a payment plan that allows you or your family to pay tuition and other University expenses in monthly installments per quarter without interest charges. An enrollment fee of \$35.00 will enroll you in the program for the entire academic year (Autumn through Summer). Note: You must reapply each year.

You may enroll in TOPP now by paying the amount listed on your Statement of Account in the box next to "TOPP AMOUNT DUE". **BE SURE TO ENROLL IN TOPP BY THE UNIVERSITY DEADLINE TO AVOID LATE PENALTY FEES. SUBMIT FUTURE TOPP PAYMENTS BY THE APPROPRIATE TOPP DEADLINES TO AVOID ADDITIONAL FEES.**

For more TOPP information send your inquiries to bursar@osu.edu or call 292-3337 or 1-800-635-8944.

STUDENT HEALTH INSURANCE PLAN (SHIP)

The deadline to withdraw from, enroll in, pay for or make coverage changes to Student Health Insurance for:

- Spring quarter is April 9, 2001
- Summer quarter is July 2, 2001

- Winter law semester is Jan. 22, 2001
- Summer law term is May 29, 2001

No exceptions! No payments or refund requests will be accepted after the above deadlines. Payment must be received in Fees & Deposits by the deadlines. Use BRUTUS, web or phone, to make changes to insurance choices. More information is available at www.shc.ohio-state.edu/shi.

TO ADJUST/ADD/DROP ANY FEES

INSURANCE AND OTHER OPTIONAL FEES: To drop or add fees for insurance, scholarship or student government contributions for SP01, contact BRUTUS (web or telephone) through April 9th.

REQUIRED FEES: Your fees are assessed based on the actual hours scheduled.

LATE PENALTIES

DO NOT USE CAMPUS OR METERED MAIL:

LATE PENALTIES: Late penalties begin to accrue the day after your fees are due (NOT including Saturdays, Sundays, or Holidays) as follows:

First Day Late: \$30.00 Penalty
 Each Additional Day Late: Add \$3.00/day

After April 9th, 2001 for Spring quarter, the University reserves the right to refuse payment and cancel your registration. IF APPROVED TO PAY AFTER THIS DATE, YOU WILL BE CHARGED A \$125.00 LATE PENALTY.

Residence and Dining Halls assesses late penalties in addition to these tuition penalties.

TO INSURE YOUR PAID STATUS

DO NOT WRITE "BAD" CHECKS AS PAYMENT: If your payment is not honored upon presentation to the bank, your receipt is null and void and your registration may be canceled. If you are permitted to re-register and/or pay, a \$25.00 penalty will be assessed PLUS any late penalties in effect at the time of repayment.

CLEAR ALL HOLDS PRIOR TO PAYMENT/CONFIRMATION: If there is a hold on your record, you can only DROP classes. A hold may also prevent you from completing your current enrollment. Contact the office that placed the hold if you have any questions about clearing the hold.

ADDITIONAL FEES

RESIDENCE AND DINING HALLS FEES:

1. Charges appear for contracted services. Do NOT adjust these fees.
2. Residents will receive information about arrival and check-in procedures in a separate mailing. Residence and Dining Halls fees must be paid before check-in is permitted.
3. If you do not intend to enroll on the Columbus campus for Spring Quarter 2001, you must also notify Residence and Dining Halls in writing or your contract will remain in effect. You may use the orange Non-Enrollment Notice card, which is available at residence hall desks or was enclosed with your housing materials. Failure to pay fees is NOT notification that you will not be living in the residence halls.
4. Direct any questions or requests to change your contract to the Housing Assignments Office, 350 Morrill Tower, 292-8266.

NONRESIDENT FEES:

1. **SELECTIVE SERVICE** - If you are a male between the ages of 18-26, you must report your selective service number to the Office of the University Registrar, 320 Lincoln Tower, 1800 Cannon Drive, 292-8500, or non-resident fees will be assessed in compliance with state law. If needed, you may obtain your selective service number at <http://www.sss.gov> or by calling (847) 688-6888.
2. **IF YOU HAVE ANY QUESTIONS** regarding the non-resident fee or if you need information regarding your eligibility to be classified as an Ohio resident for tuition surcharge purposes, immediately contact the Office of the University Registrar 292-8500, 320 Lincoln Tower, 1800 Cannon Drive, Columbus, OH 43210.

FINANCIAL AID RECIPIENTS

Your enclosed Statement of Account shows aid from University, state, federal and private financial aid programs. The date listed next to each financial aid credit indicates the date that funds from that program will actually be available. Some or all of these dates may be later than the Due Date on your Statement of Account. The amount indicated in the "Pay This Amount" box takes into consideration financial aid, including those with dates later than the Due Date. If you accepted aid after the printing of your Statement of Account, note it and deduct it from your Balance Due.

YOU MUST PAY THE AMOUNT INDICATED IN THE BOX BY THE "DUE DATE" NOTED

If you have a zero or credit balance in the "Pay This Amount" box, your registration is automatically

confirmed (you are considered enrolled for Spring 2001). If you are not planning to attend SP01, please call your college office.

Balances that exceed charges (cash due you) will be available for disbursement after the latest financial aid credit date. If you do not remain eligible for the financial aid programs at the time of the actual credit dates appearing on your statement, those funds cannot be disbursed to you and you may owe an additional charge. If you have questions about the availability of those funds and how they will be disbursed, call 292-EASE or 1-800-678-6270 after the financial aid credit date(s) listed.

Direct Deposits of credit balances for Spring Quarter 2001 are scheduled daily effective March 16th. Checks may be picked up in 220 Lincoln Tower beginning April 6th. Checks will be mailed to the local address each Friday beginning April 13th. To download a Direct Deposit application, go to www.treasurer.ohio-state.edu. For more information visit the web site or send e-mail to bursar@osu.edu.

FINANCIAL AID QUESTIONS & ANSWERS

History has shown that during this time of year the Office of Student Financial Aid deals with a high volume of students. It is often difficult for students to reach us. Because of this problem, we encourage you to follow the guidelines that appear below.

Below is a list of questions that you might experience with your financial aid. **Don't panic!** The problems that appear below are resolvable. Instructions are provided about what you should do.

Q. What if my aid does not appear on my Statement of Account?

A. Check your financial aid status at the web site <http://sfa.osu.edu/status>. There may be additional documents or information that the Office of Student Financial Aid needs from you before aid can be disbursed. If you cannot determine the problem at this web site, call the Office of Student Financial Aid at 292-0300 or call your regional or ATI representative.

Q. What if my Federal Direct Loan (Stafford or unsubsidized Stafford) does not appear on my Statement of Account?

A. A Promissory Note will be sent with your award letter or shortly thereafter. Complete, sign, and return the Promissory Notes. Then call 292-EASE or 1-800-678-6270 frequently to determine if the loan has been posted. If your aid has not been posted within two weeks of when you returned the Promissory Note, call the Office of Student Financial Aid at 292-0300 or call your regional campus or ATI representative.

Q. What if my Federal Direct PLUS loan does not appear on my Statement of Account?

A. For the PLUS Loan, you must complete a PLUS Loan Addendum Form and a promissory note. These documents are sent with your award letter. You can also access the PLUS Loan Addendum Form at the

web site <http://sfa.osu.edu>. In room 500 Lincoln Tower, you may obtain a copy of your PLUS Loan Promissory note. If your aid has not been posted within 3 weeks of submitting these materials, please contact the Office of Student Financial Aid at 292-0300 or contact your regional campus or ATI representative.

IF YOU ANTICIPATE ANY FINANCIAL DIFFICULTY IN PAYING

Contact a Student Financial Aid counselor in 517 Lincoln Tower at 292-0300. If you attend a regional campus or ATI, contact the financial aid office of the respective campus.

SCHEDULE ADJUSTMENTS

If you are closed out of any class, the following options are available: (1) Place your name on the electronic wait-list for the course; (2) Choose another class and make schedule adjustments through BRUTUS (**web or phone**); (3) Consult with your advisor about other course options or for alternate means to enter a closed course. As a final option, seek permission directly from the instructor or department office.

TO MAKE SCHEDULE ADJUSTMENTS

IF YOU ARE PERMITTED TO USE BRUTUS:

- BRUTUS is open NOW through March 30th to add and through April 13th to drop a class during the following hours: Monday through Saturday 7:00 a.m. to 10:00 p.m. and Sundays 11:00 a.m. to 10:00 p.m. Evening hours are usually less busy. Refer to the Master Schedule of Classes for detailed instructions or visit the web.
- Prepare before you use BRUTUS. Choose an alternative when adding classes in case your first choice is not available. You also have the option of going on an electronic wait-list for a closed course. See the panel regarding "Wait-Listing" in this brochure. You may also wish to investigate class availability on regional campuses to fulfill your course requirements. Information on the web is available at <http://www.ureg.ohio-state.edu>.
- Use the web** or dial **292-9999** from a touch-tone phone and you will be directed through the schedule adjustment process.

IF YOU ARE NOT PERMITTED TO USE BRUTUS:

Contact your college office and/or your academic advisor. You may be required to see an advisor before scheduling, have a hold, or course permission may be required.

FEE INCREASES DUE TO SCHEDULE ADJUSTMENTS:

- Schedule adjustments may result in a fee reassessment. BRUTUS will inform you of the amount due and the due date.

- Please note the DUE DATE – You are responsible for paying fees on time!**

ATTENDANCE IN CLASSES

FIRST DAY OF CLASSES:

- Spring Quarter classes begin March 26th 2001. If you will be delayed in attending your classes, notify the departments that teach your classes; as well as, your advisor before the quarter begins.
- You should review a copy of the Master Schedule of Classes Supplement available in many buildings on campus for updated information on room or time changes.

CHANGE YOUR MIND ABOUT ATTENDING SPRING QUARTER 2001?

Please call your college office to inform them that you are not going to attend. This will free up your spaces in classes for other students. If you have already paid fees, do not stop payment on your check as a way to initiate your withdrawal.

WAIT-LISTING

See the Master Schedule of Classes Bulletin for additional wait-list information. Here are some important reminders about the system:

Students are processed from a wait-list on a "first-on, first-off" basis whenever there is a course drop, a course limit increase or new sections are added. An open seat must fit into your existing schedule to get processed. If you need to block certain times during the day (e.g. when you work) from being available for a wait-listed course, please schedule "Free Time." See your Master Schedule for details.

Students should find out whether or not they have been scheduled from the wait-list or their current position on a wait-list by checking the web or calling 292-9696. Have your Social Security Number and Personal Access Code available when you use BRUTUS.

NOTE...Check the web or call 292-9696 every few days before classes begin to check your wait-list status, and every day once classes begin. You may want to attend the course the first several days of the quarter in case you get scheduled off the wait-list.

Your registration into any section of a wait-listed course automatically removes your wait-list entry. The system is course-based not section-based. If you decide not to take a course for which you are wait-listed, check the web or call 292-9696 and drop your wait-list request.

SPECIAL NOTE 1

USE OF PAPER AND THE MAIL IS DECLINING! ACTIVATE YOUR E-MAIL ACCOUNT NOW! In an effort to focus resources where they can be most effectively utilized for your betterment, grades and worksheet information is no longer mailed via the US mail at the end of each quarter. Grades are now e-mailed to students each quarter after processing. They are also readily available via BRUTUS (both on the Web and the Telephone). Worksheet information is mailed the 3rd week of the quarter. Mailing and processing savings are being used to source expanding Web applications (e.g. Web Master Schedule search functions, transfer credit equivalencies, faster advising reports and degree audits). If you need a copy of your grades, print your grade record off the Web. For an official copy of your SP01 grades, you may mail us a request for a free verification to: Office of the University Registrar, Verification Services, Room 410, 1800 Cannon Drive, Columbus, Ohio 43210 or you may come by 320 Lincoln Tower on/or after June 18th. If you come by the office and want a copy immediately, there is a \$10 rush fee for same day service.

SPECIAL NOTE 2

For your benefit, please maintain a local and home address on the OSU student database at all times. To help us help you, please let the Registrar know your current local and home addresses right now and then please keep them current. **Update your addresses** via the web at <http://www.ureg.ohio-state.edu/ourweb/online.html>, by e-mail (Receipt320@osu.edu), by calling the Brutus Address Line @ 292-7598 or the Registrar's Office @ 292-8500., or by stopping by the Registrar's customer service counter in Lincoln Tower. If you wish to specify a billing address, contact bursar@osu.edu, 292-FEES, or 1-800-635-8944.

SPECIAL NOTE 3

Bills and schedules are now sent to you separately at different times in the quarter. This is a departure from our current practice. Most of you are accustomed to seeing your bill on one side and your schedule on the other. The Office of Fees, Deposits & Disbursements will now send the Spring Quarter 2001 bill. You will receive it within seven to ten calendar days from the date you registered for classes. In turn, the Office of the University Registrar will e-mail and mail you a copy of your Spring Quarter 2001 Schedule the week of March 5th. During the week of March 19th, the Registrar will send you an

e-mail reminding you of your Spring Quarter 2001
Schedule. We believe this change will allow both
offices, the Office of Fees, Deposits & Disbursements
and the Registrar, the opportunity to better serve you.
We hope you agree.